



CASH SPECIAL UTILITY DISTRICT

SERVICE APPLICATION

PLEASE PRINT:

DATE: _____

Owner Renter

APPLICANT'S NAME: _____

SPOUSE'S NAME: _____

NUMBER OF PERSONS IN HOUSEHOLD: _____

BILLING ADDRESS:

PHONE NUMBERS:

(____) _____

(____) _____

EMAIL ADDRESS: _____

PROPERTY OWNER'S NAME IF RENTING: _____

PREVIOUS OWNER'S NAME: _____

TYPE OF PROPERTY: (*Choose ONE*): Residential Commercial Industrial

LOCATION OF PROPERTY: _____

IS METER LOCATED ON THIS PROPERTY: _____

UNLOCK METER: TURN ON LEAVE OFF FLAG METER

CUSTOMER PIN: ____ ____ ____ ____ (4 DIGIT CODE THAT YOU WILL REMEMBER)

THE CODE ABOVE WILL BE USED TO CONFIRM YOUR IDENTITY BY PHONE

(OFFICE USE ONLY)

ACCOUNT #: _____ GRID #: _____ C1 C2 C3 C4

RE-SERVICE: _____ FEE PAID: _____ DATE: _____

NEW SERVICE: _____ FEE PAID: _____ DATE: _____

Line Ext. Road Bore: Hwy Bore Payment Contract:

MUST PROVIDE: ____ PROOF OF OWNERSHIP OR ____ LEASE AGREEMENT

RESERVICE FEE: \$260.00 CASH, CHECK, OR MONEY ORDER



**CASH SPECIAL UTILITY DISTRICT
SERVICE AGREEMENT**

AGREEMENT made this _____ day of _____, 20 _____, between Cash Special Utility District, a District organized under the laws of the State of Texas, (hereinafter called the District) and _____
(Print Name)
(hereinafter called the Applicant and/or Customer)

Witnesseth:

The District shall sell and deliver water service to the Applicant and Applicant shall purchase, receive, and/or reserve water service from the District in accordance with the Service Policy of the District as amended from time to time by the Board of Directors of the District.

The Customer shall pay the District for service hereunder as determined by the District's Service Policy and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Customer acknowledges receipt hereof by execution of this Agreement.

The Board of Directors shall have the authority to cancel the Customer's Account for not complying with any policy or not paying any utility fees or charges as required by the District's published rates, fees, and conditions of service.

All water shall be metered by meters to be furnished and installed by the District. The meter and/or connection is for the sole use of the customer and is to serve water to only one (1) dwelling or one (1) business. Extension of pipe or pipes to transfer water from one property to another, to share, resell, or sub-meter water to any other persons, dwellings, business, and/or property, etc., is prohibited.

In the event the total water supply is insufficient to meet all of the needs of the Customers, or in the event there is a shortage of water, the District may initiate the Emergency Rationing Program as specified in the District's Drought Contingency Plan. By execution by the Applicant of this Agreement, Applicant hereby shall comply with the terms of said plan.

The District shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Customer's property at a point to be chosen by the District, and shall have access to its property and equipment located upon Customer's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the District shall have the right to remove any of its equipment from the Customer's property. The Customer shall install at their own expense any necessary service lines from the District's facilities and equipment to the point of use, including any customer service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the District. The District shall also have access to the Customer's property for the purpose of inspecting for possible cross-connections and other undesirable plumbing practices.

The District is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. This service agreement serves as notice to each customer of the plumbing practices. This service agreement serves as notice to each customer of the plumbing restrictions which are in place to provide this protection. The District shall enforce these restrictions to ensure the public health and welfare. The following undesirable plumbing practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulation. Additionally, all pressure relief valves and thermal expansion devices must be in compliance with state plumbing codes.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an airgap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing on or

after July 1, 1988, at any connection which provides water for human consumption.

The District shall maintain a copy of this agreement as long as the Customer and/or premises is connected to the public water system. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the District or its designated agent prior to initiation service and periodically thereafter. The inspections shall be conducted during the District's normal business hours. The District shall notify the Customer in writing of any cross-connections or other undesirable plumbing practices which have been identified during the initial or subsequent inspection. The Customer shall immediately correct any undesirable plumbing practice on their premises. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District as required. Failure to comply with the terms of the service agreement shall cause the District to : either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

The District hereby notifies the Customer that dual check valves are routinely installed on all new services. The dual check valves create a closed system for the Customer which helps to ensure the health and safety of all customers from possible cross connection contamination. The Customer is warned that as a result of the installation of dual check valves, the possibility of thermal expansion is present within the Customer's closed system. To prevent possible damage or harm from thermal expansion, all Customers shall install and maintain adequate thermal and/or pressure relief valves on all hot water heaters attached to the Customer's service lines. For further information regarding the dual check valves, closed systems or thermal expansion, please contact the District.

By execution hereof, the Customer shall hold the District harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Customers/Users of the District, normal failures of the system, or other events beyond the District's control.

The Customer shall grant to the District, now or in the future, any easements of right-of-way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other such equipment which may be deemed necessary by the District to extend or improve service for existing or future Customers, on such forms as required by the District.

The District's authorized employees shall have access to the Customer's property or premises at all reasonable times for the purpose of inspecting for possible violations of the District's policies or Texas Commission on Environmental Quality (TCEQ). The District strictly prohibits the connection of service pipelines from its water service meter to any private well or other unknown water supply.

By execution of this Service Application and Agreement, Applicant shall guarantee payment of all other rates, fees, and charges due to the District. Said guarantee shall pledge any and all Customer deposits against any balance due the District. Liquidation of said Customer deposits shall give rise to discontinuance of water utility service under the terms and conditions of the District's Service Policy.

By execution of this Service Application and Agreement, Applicant agrees that non-compliance with the terms of this Agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the District.

Any misrepresentation of the facts by the Applicant on any of the pages of this form shall result in discontinuance of service pursuant to the terms and conditions of the District's Service Policy.

Applicant

Cash SUD Employee



NOW OFFERING PAPERLESS BILLING!

Paperless Billing is an added feature that will give our customers the option to receive a monthly email notification when the bill is available to view and/or pay online. The email will contain a link to our website where you can view your bill.

Access to your online account is simple! You just need:

- Your Cash SUD account number
- Last 4 digits of the primary phone number (or Phone1 below) you provide to us

YOU MUST COMPLETE THE FOLLOWING INFORMATION: (Update your contact information.)

NAME: _____ ACCOUNT#: _____

MAILING ADDRESS: _____

CITY: _____ STATE: _____ ZIP: _____

EMAIL ADDRESS: _____

PHONE 1: _____ PHONE 2: _____

YES, sign me up for paperless billing. I understand I will only receive one monthly email with a link to the Cash SUD website to view (and possibly pay) my bill online.

NO, I wish to continue receiving my Cash SUD bill by mail each month via the U S Post Service.

With my signature, I confirm that I have read the above information and have made the choice on how I would like to receive my water bill in the future.



Signature _____ Date _____

Return completed forms to Cash SUD Office:

Email: billing@cashwater.org

Mail: Cash SUD, P O BOX 8129, Greenville TX 75404-8129

Drop Box at Office: 172 FM 1564 East, Greenville TX 75402 (Drop Box in Drive-Thru)



¡AHORA OFRECEMOS FACTURACIÓN SIN PAPEL!

La facturación electrónica es una nueva característica que les dará a nuestros clientes la opción de recibir una notificación mensual por correo electrónico avisando que la factura está disponible para ver y / o pagar en línea.

¡El acceso a su cuenta en línea es simple! Necesitará la siguiente información:

1. Número de cuenta Cash SUD
2. Últimos 4 dígitos del número de teléfono principal que figura en la cuenta

Por favor llenar la siguiente información:

Nombre de cuenta: _____ Número de cuenta _____

Dirección de envió: _____

Ciudad: _____ Estado: _____ Código postal: _____


Correo electrónico: _____

Teléfono 1: _____ Teléfono 2: _____

SÍ, insíbeme para la facturación electrónica. Entiendo que recibiré un correo electrónico mensual con un enlace a nuestro sitio web para ver y / o pagar en línea y ya no recibiré una factura impresa por correo.

NO, deseo seguir recibiendo mi factura a través del Servicio Postal

Confirмо que he leído la información anterior y estoy de acuerdo con los términos y condiciones.

 Firma: _____ Fecha: _____

Devuelva la forma completa a la oficina de Cash SUD:

Email: billing@cashwater.org

Correo: Cash SUD, P.O. Box 8129, Greenville, TX 75404-8129

Buzon/Oficina: 172 FM 1564 East, Greenville, TX 75402 (Buzón disponible en la ventanilla)



Cash Special Utility District
Mailing Address: P.O. BOX 8129 Greenville, Texas 75404-8129
Physical Address: 172 FM 1564 E. Greenville, Texas 75402
Office: 903-883-2695 Ext# 117

BANK DRAFT APPLICATION

CSUD Account #: _____ Cycle: _____

Name: _____

Address: _____

Email Address: _____

Telephone: _____

By signing below, I do hereby authorize Cash Special Utility District to draft my regular monthly water bill from the aforementioned financial institution. This authorization shall remain valid until such time as I may terminate the bank draft service.

Customer

Date

(Please attach a voided check)

Email to: billing@cashwater.org