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QUARTERLY NEWSLETTER JANUARY 2023



CHANGES ON THE HORIZON

The NEW & IMPROVED Cash SUD website will launch later this month! Same Web Address: <u>www.cashwater.org</u>



We are excited to bring you, our customers, some new options over this next year!

Watch our website, Facebook page, and future editions of this quarterly newsletter for more info as it becomes available.

Cash SUD is looking at possible new payment options as well as more interactive forms and programs in our office and online that could save time and money!

COMMUNITY GROWTH NEEDS INFRASTRUCTURE GROWTH



Picture on the Left:

Installing the new 8" water line on Streetman Rd.

Picture on the Right: Installing new 4" line on CR 3327



Growing communities mean infrastructure must increase, and plans must continue for future growth. Water is a VERY important part of our infrastructure and every day life! Cash SUD continues to work and grow to best serve our customers and community. Several engineering studies are being conducted to plan properly for continued growth.

2023 holds many new and improved projects for Cash SUD. Work has already begun on a new 12" main line on Hwy 34 to serve a large, future manufactured home community. Planned improvements this year include a new one million gallon ground storage tank in Fate, a new Union Valley pump station with a one million gallon ground storage tank, and a 500,000 gallon ground storage tank at the Cash SUD water plant with future expansion plans to double the size of our water plant on Lake Tawakoni.



Picture on the Left: Installing new 8" line for Landon Estate



Cash SUD Board Member Spotlight



Dee Hart joined the Cash SUD Board of Directors in April 2022. She has been a proud member of our community for almost 50 years.

Dee told us that she enjoys serving on the board because it is a way that she can give back to her community.

She shared, "Since being on the board, I have learned there is so much to the water business. Clay Hodges and all of the Cash SUD employees work so hard to make sure our community has plenty of safe water."

We asked Dee what she sees as an important issue/challenge facing rural water districts; she stated, "As our community & other communities are growing in population, it is important to stay on top of how we can provide water for everyone. Cash SUD continues to monitor & do what's necessary to make that happen."

In her spare time, Dee enjoys traveling & spending time with family, especially with her grandchildren!





...from Your Cash SUD Employees

Dear Customers,

We apologize for the resurgence of interruptions in service recently. Unfortunately, we cannot control the number of times independent fiber contractors hit our water lines, especially when they do not call for line locates. We thank you for your patience as our crews work tirelessly to get water service restored each time.

> Sincerely, Stacey Blasingame, Office Mgr. Cash SUD

Rate Change Effective January 2023

Our Board of Directors is committed to meet the growing needs of our customers, improve infrastructure needed to serve all our customers to the best of our ability, and maintain financial stability of the district during these strenuous economic times. In 2009, the Board of Directors approved & adopted a policy to set aside revenue from water sales each month to help lower the amount of money necessary to borrow for future construction to maintain and increase infrastructure. Their future thinking has helped offset such costs for over 10 years; the District has been able to pay off debt and continue to increase service to meet customers needs.

As reported in the November Special Edition Newsletter, this year the District has seen increases in costs across the board. We all know gas and automobile costs have increased. The cost of both treated and raw water has increased by 13% just this year with another increase expected in September 2023, and supplies and materials continue to rise in cost. The Board of Directors has approved a budget that will meet all of these needs and keep the District financially stable. The budget includes the following increase:

	Old Rate	New Rate
Base Rate	\$ 33.24	\$ 34.25
Water		
0 – 5,000 gals	= \$4.00 per 1000 gallons	\$4.40 per 1000 gallons
5,001 – 10,000 g	als = \$4.95 per 1000 gallons	\$4.95 per 1000 gallons
10,001 – 15,000 g	als = \$5.50 per 1000 gallons	\$5.50 per 1000 gallons
15,001 – 20,000 g	als = \$6.50 per 1000 gallons	\$6.50 per 1000 gallons
20,001 – 25,000 g	als = \$7.25 per 1000 gallons	\$7.25 per 1000 gallons
Over 25,000 g	gals = \$8.00 per 1000 gallons	\$8.00 per 1000 gallons

Cost of 4500 gallons of water:

Old Rate	=	\$ 51.24
New Rate	=	\$ 54.05

The new rate will go into effect Jan. 1, 2023, and will be present on the February 2023 bills. If you have any questions about the new rate or the District, please feel free to contact the District office at (903) 883-2695.